

Too Shy ApS' business terms and conditions – applying to all present and future purchases



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1. Validity of these Business Terms and Conditions (the Terms)

These Terms shall be valid and in force upon customers confirmation of a purchase, either by written confirmation or any affirmative action such as paying, reordering etc. These Terms will then be applicable to all future purchases between the parties.

2. Complaints

In order to be valid, any complaints relating to the delivery of articles shall be made in writing within 8 days upon receipt of the articles.

For correct handling of complaints relating to other complaints concerning articles please go to <http://www.tooshy.dk/claims> and login to submit a claim. Please note that a picture of the error must be provided for the claim to be accepted.

For help regarding submission of claims, please contact info@tooshy.dk.

If Too Shy ApS under special circumstances accepts to take back goods that are NOT faulty, Too Shy ApS will send an invoice covering an administration fee of 10% of the original sales price if the customer has put price tags or similar on the goods.

3. Price reductions and discounts

Too Shy ApS confirms price reductions and discounts in writing before they are given to the individual customer, and only in such cases where the customer has fully complied with these Terms.

4. Terms of delivery

The seller reserves the right to postpone the agreed delivery time by 8 days. Cancellation of the order shall solely be valid upon the seller's consent and no later than 30 days prior to the first date of delivery. When cancelling any order(s), payment of 25% of the total amount of the order must be made at the same time. Delivery date/delivery time appears from the order confirmation.

Overdue delivery owing to circumstances on the part of the post/forwarding agent shall not be considered to be overdue delivery and shall not entitle the purchaser to cancel the order. The seller shall not be obliged to compensate the purchaser for any losses as a consequence of overdue delivery. The seller shall not be held liable for non-delivery or overdue delivery as a consequence of non-delivery or overdue delivery on the part of the seller's supplier. The seller shall not be held liable in cases of force majeure.

5. Terms of payment

Special terms of payment are only given if the customer can achieve credit insurance. Without credit insurance payment terms are prepayment at the latest 14 days after invoice date. Outstanding payments in part or in full for this or previous deliveries shall entitle the seller to cancel the order in full or in part and the seller shall have no liability for damages.

The seller shall be entitled to charge a fee of 25% of the total amount of the respective orders and the seller shall not be obliged to prove that the seller has suffered a loss. Purchases amounting to less than DKK 2,000.- shall accrue a dispatch fee of DKK 75.-. If the invoice amount has not been paid within the agreed terms of payment, high costs relating to lawyers and legal expenses, etc. will be invoiced too. We reserve the right to instigate legal proceedings to collect the due amount(s) without further notice. We refer to Law Order No. 601 of 12 July 2002, Section 3 and Section 4 and The Danish Law on Debt Collection, Section 10.



